Building AI judgement

Six practical tools for using AI well at work



Your people are already using AI. It lets them do work they couldn't do before, and do it faster. But performance with AI is not capability: in a 2026 trial, consultants given ChatGPT scored up to 49 percentage points higher on tasks outside their skills, and were no better without it afterwards. And the output is often wrong: in a review of more than 3,000 answers from four AI assistants, 45% had at least one significant issue. **The skill that matters is judgement: knowing when AI's work can be trusted, when it needs checking, and when a person must stay in charge.**

SIX TOOLS, ONE FOR EACH RISK

The four checks
Use it when a one-off answer is about to go out under your name.

Challenge, check, rely
Use it when you'll lean on AI for the same job again and again.

The card
Use it when you hand a job to AI, an agent or a colleague.

The second channel
Use it when a message, call or face asks you to pay, share or act fast.

The agent brief
Use it when AI will act for you: send, book, pay or reply.

The three-line proposal
Use it when you want to try AI at work, or make the case for a safer way.

Tech Tempest® The Eye is a free, self-guided app: about 30 minutes, on a phone or laptop, no login, and no player data sent. Each tool comes from a real case in the news, overleaf.

Sources: Wiles and others, Nature Human Behaviour, 2026; EBU and BBC, 2025.

Six risks, six real cases

Each risk below has already happened. Each tool is the habit that would have caught it.

THE RISK	WHAT HAPPENED	THE TOOL
An unchecked answer goes out under your name	**Oct 2026:** Western Australia told Deloitte to fix and reissue a report that cited sources that don't exist.	The four checks
A job you rely on AI for quietly changes the meaning	**Dec 2025:** The Washington Post's AI podcasts misattributed or made up quotes within two days of launch.	Challenge, check, rely
AI adds what you didn't ask for, and it speaks for you	**Feb 2026:** New York City shut down its business chatbot, which had told owners they could take a cut of workers' tips.	The card
A fake voice or face asks you to pay	**May 2026:** in Singapore, a man transferred at least S$4.9 million after a Zoom call where the Prime Minister and officials were AI fakes.	The second channel
AI acting for you goes further than you meant	**2026:** blocked from data, an AI research agent found another way in and reached non-public Medicare statistics.	The agent brief
AI rolled out without a small, checked trial	**Aug 2025:** the Commonwealth Bank apologised and reversed its plan to cut 45 customer service jobs it had linked to an AI chatbot.	The three-line proposal

What this means for your organisation

Start small

Share The Eye with one team this month. A month later, ask which tool they used and what it caught.

Use it as the first step

Pair it with a recognised course for depth and a completion record.

What it doesn't do

It gives no completion record, and it isn't designed to meet a legal obligation, such as the EU AI Act's AI-literacy duty, on its own.

Play The Eye: free, no login

shift127.com/The_Eye

More about The Eye: shift127.com/Tempest_Eye

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Sources: The Next Web, Oct 2026; Semafor, Dec 2025; The Markup, Jan 2026; Singapore Police Force, May 2026; ABC News, Nov 2026; The Register, Aug 2025.